



**PAUL D. HEYDON • PATENT ATTORNEY**

3004 NACOGDOCHES ROAD  
SAN ANTONIO, TEXAS 78217  
210 • 930 • 4300  
210 • 804 • 1298 FAX

DATE: November 10, 2004

COMMISSIONER FOR PATENTS  
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Commissioner for Patents  
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(Date)

Signature: Paul D. Heydon  
Paul D. Heydon

RE: Docket No. AUS9-2001-0048-US1. Application No. 09/826,708.. Art Unit 2143.  
Filing Date 04/05/2001. Examiner: Azizul Choudhury.

Sir:

Transmitted herewith for filing is correspondence regarding the application of:  
Inventors: Rabindranath Dutta  
For: System and Method for Customized E-mail Services

Enclosed is:

  X   Amendment and Reply to Office action of September 9, 2004.

Kindly acknowledge receipt of this correspondence by returning the enclosed postcard.

Respectfully submitted,

Paul D. Heydon  
Paul D. Heydon  
Reg. No. 46,769



2143  
JPW

App. No. 09/826,708.  
Confirmation No.: 3963  
Applicant: Rabindranath Dutta  
Filed: 04/05/2001  
Title: System and Method for Customized E-mail Services  
T.C./Art Unit 2143.  
Examiner: Azizul Choudhury  
Docket No.: AUS9-2001-0048-US1  
Customer No.: 46033

Commissioner for Patents  
PO Box 1450  
Alexandria VA 22313-1450

**Amendment and Reply to Office action of September 9, 2004**

Sir:

In response to the Office action of September 9, 2004, the Assignee (IBM) respectfully submits the following Amendment and Reply.

Amendments to the Claims begin on page 2 of this paper.

Remarks/Arguments begin on page 8 of this paper.